## Leighton, Adele

From:

Raymond, Margaret

Sent:

Thursday, February 11, 2010 11:10 AM

To: Cc:

Leighton, Adele

Hadley, Eileen

Subject:

FW: Water

Adele, Eileen would like this entered into the consumer contacts for DW 09-051. Thanks.

Sincerely,

Margaret L. Raymond Consumer Affairs Division NHPUC 21 S. Fruit Street, Suite 10 Concord, NH 03301 (603) 271-1636 email: margaret.raymond@puc.nh.gov

----Original Message----

From: Davis, Lori On Behalf Of PUC

Sent: Wednesday, February 10, 2010 1:38 PM

To: Raymond, Margaret Subject: FW: Water

Hi Margaret,

I have attached an internet email from our PUC account. Can you please forward it to someone in your department for a response.

Thank you

Lori

----Original Message----

From: Marie [mailto:marnard@verizon.net] Sent: Wednesday, February 10, 2010 11:53 AM

To: PUC

Subject: Water

To Whom it may concern;

I own a house at Locke Lake Colony since 1971. I use it on At present Pennichuck is the water company. When they first came in they reduced our water bill from \$22 to \$11 per month. They did some work on the lines, and now my bill is \$55.93 per Capital recovery surcharge So it breaks down like this \$17, Locke Lake monthly Mtr 5/8" \$16.49 and a minimum usage of 4 CCF of I don't understand these charges. \$22.44 equals \$55.93. surcharge is trying to recoup the money they spent on the system. monthly meter 5/8 charge, what does that mean. Pennichuck did not put Also charging us for 2,992 gallons a month , which in the water meter. I checked my water meter numbers I have used does not make since. 7,400 gallons of water in more then 10 years. I don't mine paying for what I use, but paying for 35,904 gallons in a year is unacceptable. I only have one bathroom, a kitchen sink, and a outside faucet. washing machine and only one person there about 12 days a month, who is

retired.

Marie Nardone Locke Lake Colony